

Data Processors

Effective Date: January 23, 2019

Revision Date: September 25, 2023

Below is a list of all Data Processors whose platforms may house data related to customers and prospects of AT&T Cybersecurity/AlienVault Inc.

Platform/Company	Since	Purpose	Data Input or Data Processing *	Prospect	Customer
Akismet	<25 May 2018	Spam traps for Forums posts	Data Processing	X	
Amazon Web Services	<25 May 2018	Hosting platform for AlienVault website, analytics platforms, and hosted products	Data Input / Data Processing	X	X
Azure	<25 May 2018	Hosting platform for analytics tools	Data Processing	X	
DocuSign	<25 May 2018	E-sign document platform (sales orders, etc.)	Data Input	X	X
Feedbackify	<25 May 2018	Survey responses	Data Input	X	X
FormSite	<25 May 2018	Survey responses	Data Input		X
Atlassian	<25 May 2018	Work tasks	Data Input		X
Eloqua	<25 May 2018	Marketing/email automation	Data Input	X	X
Netsuite	<25 May 2018	Financial ERP system	Data Input		X
Outreach	<25 May 2018	Sales email automation	Data Processing	X	X
PowerBI	<25 May 2018	Analytics platform	Data Processing	X	X
RingCentral	<25 May 2018	Phone system	Data Input	X	X
Salesforce	<25 May 2018	Customer Relationship Management (CRM) platform.	Data Input	X	X
Stripe	<25 May 2018	Cart/Checkout for training certification purchases	Data Input		X
Survey Monkey	<25 May 2018	Survey responses	Data Input	X	X
TrustRadius	<25 May 2018	Product reviews	Data Input		X
Vanilla Forums	<25 May 2018	Community forums for the AlienVault user community	Data Input	X	X
Datadog	<25 May 2018	Used to monitor systems and pull metrics	Data Processing	X	X
Intercom	<25 May 2018	Used to message USMA customers on their machine	Data Input / Data Processing	X	X
PagerDuty	<25 May 2018	Real-Time alert & Incident Management tool	Data Processing		X
Okta	4/1/2020	SSO Login	Data Processing		x
D&B Email Authentication	4/1/2020	SS Login	Data Processing		x
NS One Inc	4/1/2020	Secure DNS for GovCloud deployment	Data Processing		x
Lookbook /Pathfactory	<25 May 2018	Content Consumption Platform	Data Processing	x	x
Lessonly	<25 May 2018	LMS for sellers	Data Processing	x	x

*Data Input = system is entry point for data

Data Processing = system accesses/stores data for processing